

Concierge

Email the idea. Review the proposal. Keep the conversation going.

Concierge takes requests in email and replies in the same conversation. We will ask for one website-section change, check the designer's proposal, approve it, inspect the result and request one small revision. The dashboard lets you follow the history; it is not a live voice or chat-app composer.

Before you start

- Concierge must be active. Use your registered email and connected tools with available permissions and credits. This is the current email channel, not a marketing app prototype.
- For a website request, give the facts and desired change. Bruno prepares the designer's proposal; approve only the work you want applied.
- For images, describe the image or edit and orientation; optional references can be JPG, PNG or WebP photos. Email intake does not read PDFs: put essential document facts in the message. With Image Maker active, Bruno makes one image/edit per request using your credits, saves it in Image Maker and attaches it to the reply.

Actual Dashboard 2.0 templates, original settings JavaScript and the actual branded Concierge email renderer are used. All history, addresses and website outputs are fictional illustrative fixtures. No mailbox was opened, no email was sent and no website was changed. Marketing app prototypes are not live app features.

Find the current Concierge workspace

Read what the designer actually proposes

If a reply says work is in progress

Open the result from the same email thread

Send a clear request from the registered address

Review the proposal in your inbox

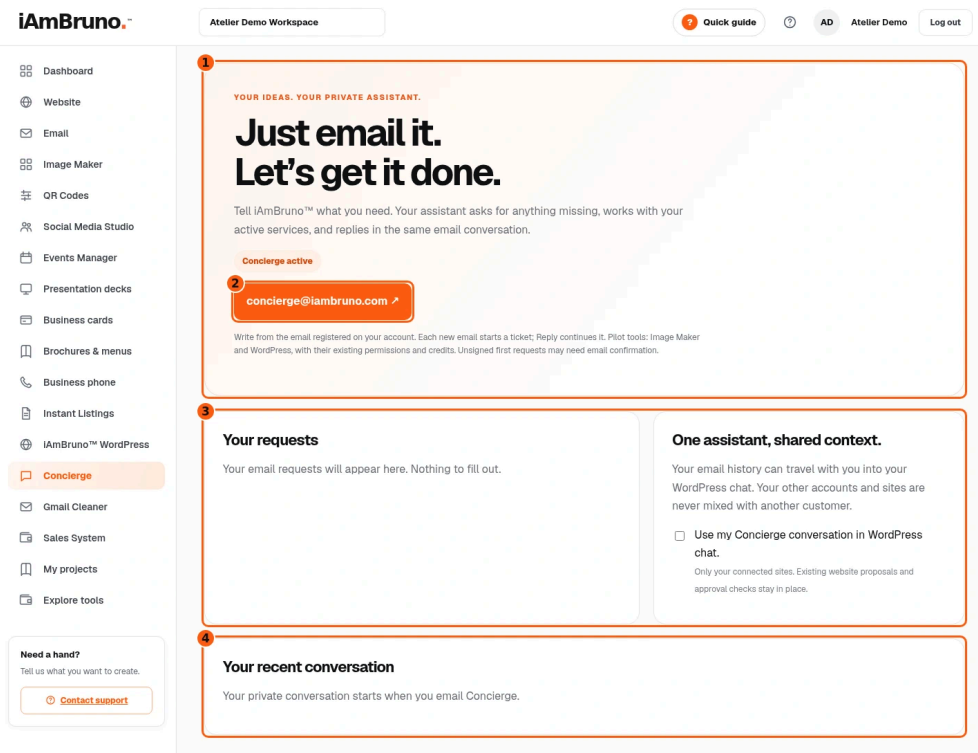
Check the completed response

Inspect the changed section, not just the message

Request a precise revision in the same ticket
Decide whether WordPress needs this history
Recognize an account without active access

Verify the revision before closing the job
Wait for the shared-context confirmation

Find the current Concierge workspace



Atelier Demo · Example account and simulated responses.

- 1 The current access and email-first service.
- 2 Open a new email addressed to Concierge.
- 3 Ticket list and optional history-sharing control.
- 4 Read saved messages and responses here.

Choose Concierge in the main dashboard menu. Check the active or pilot label first.

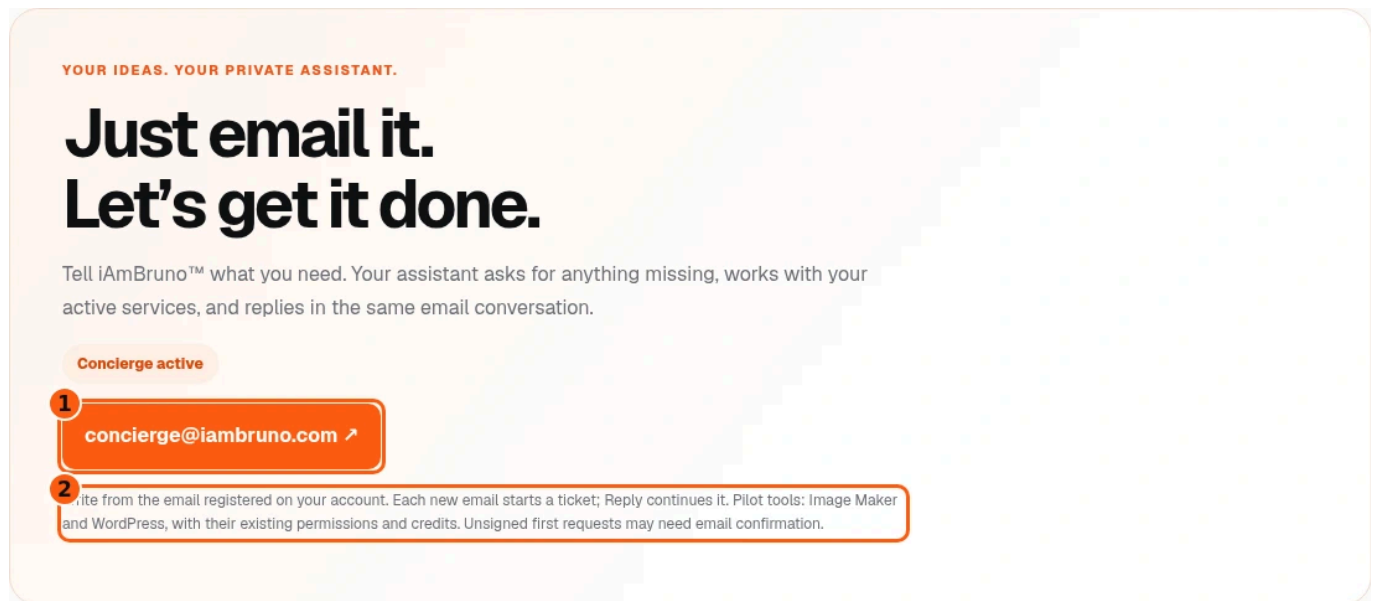
The email link starts a request in your mail app. Your requests lists saved tickets; Your recent conversation shows their messages and responses.

The optional WordPress-sharing box is separate from sending a request. Leave it off unless you intentionally want to share this context with your own connected WordPress chat.

WHAT HAPPENS NEXT

You know where to send work, where to follow it and which setting is optional.

Send a clear request from the registered address



Atelier Demo - Example account and simulated responses.

- 1 The recipient link opens your own mail app.
- 2 The account-address, reply-thread and service-access requirements.

Write from your registered address to concierge@iambruno.com. A new email starts a ticket; Reply continues the same request. The dashboard link opens your own mail app.

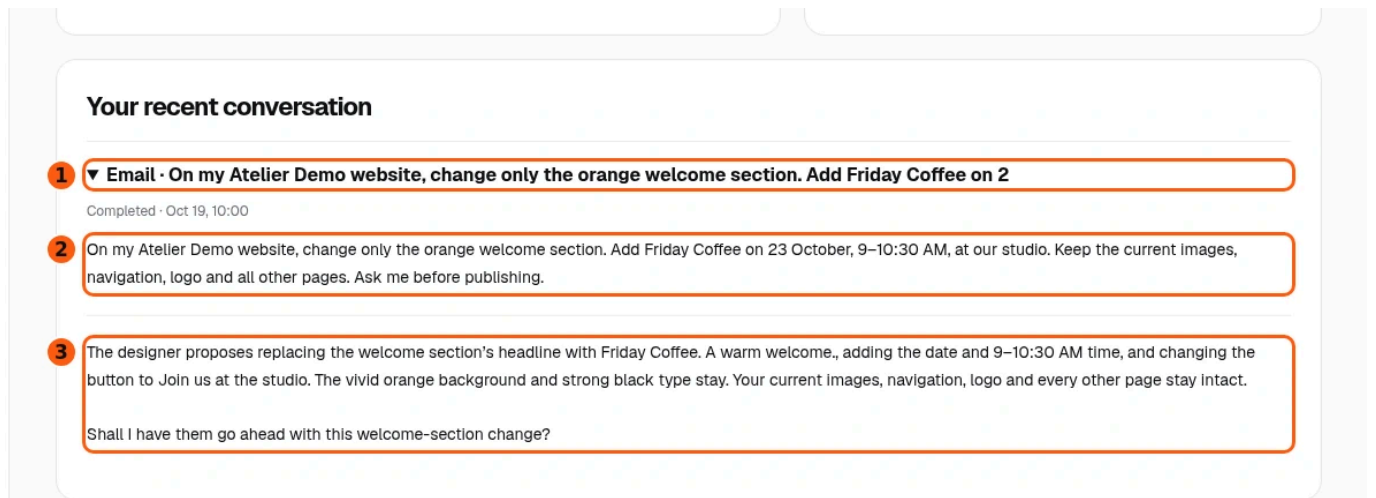
Our example asks for Friday Coffee on 23 October, 9–10:30 AM, in the orange welcome section. It identifies the connected site, keeps images and other pages intact, and asks for a proposal before publishing.

The first request is acknowledged. Normal follow-up replies wait for an answer rather than another routine receipt. If confirmation is requested, use its private four-day link; do not resend the request.

WHAT HAPPENS NEXT

Concierge can ask for missing facts or return a specific proposal in the same email conversation.

Read what the designer actually proposes



Atelier Demo · Example account and simulated responses.

- 1 Expand the saved message.
- 2 Your original facts and preservation request.
- 3 The designer's specific proposal and approval question.

Expand the saved conversation in the dashboard. The example shows your request followed by “The designer proposes...” and a specific headline, time and button.

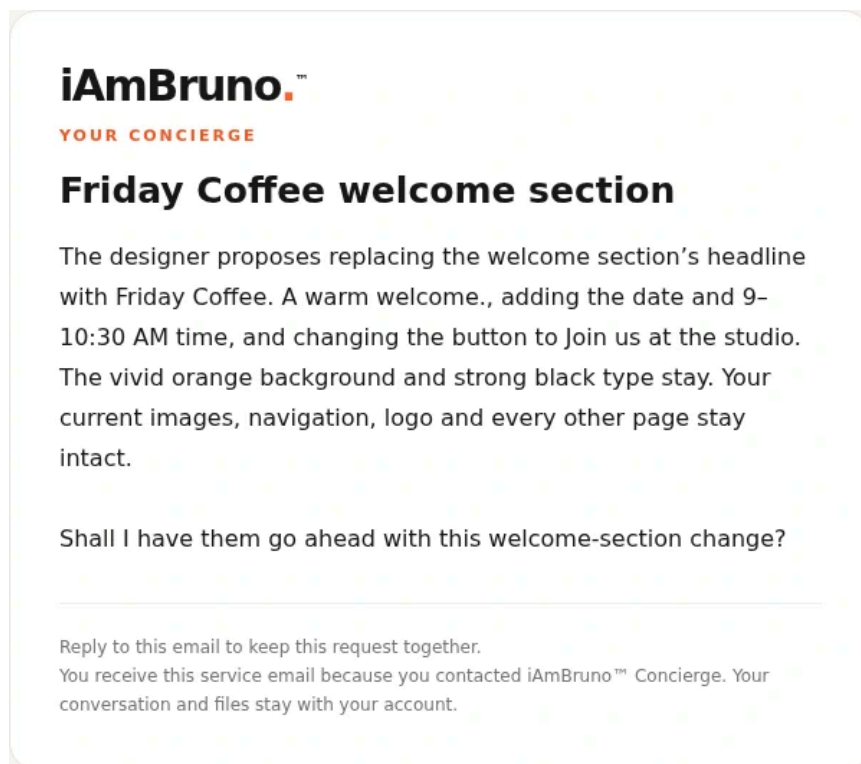
Check the scope as carefully as the new design: orange and black remain; images, navigation, logo and other pages stay intact.

The approval question is still a question. If anything is wrong, reply with the correction instead of approving. A proposal is not proof that the website has changed.

WHAT HAPPENS NEXT

You can approve a clear proposal or ask for another direction before the requested publication.

Review the proposal in your inbox



Atelier Demo · Example account and simulated responses.

This is Bruno's actual branded email renderer, filled with our fictional proposal. Your mail app supplies its own Reply control around the message.

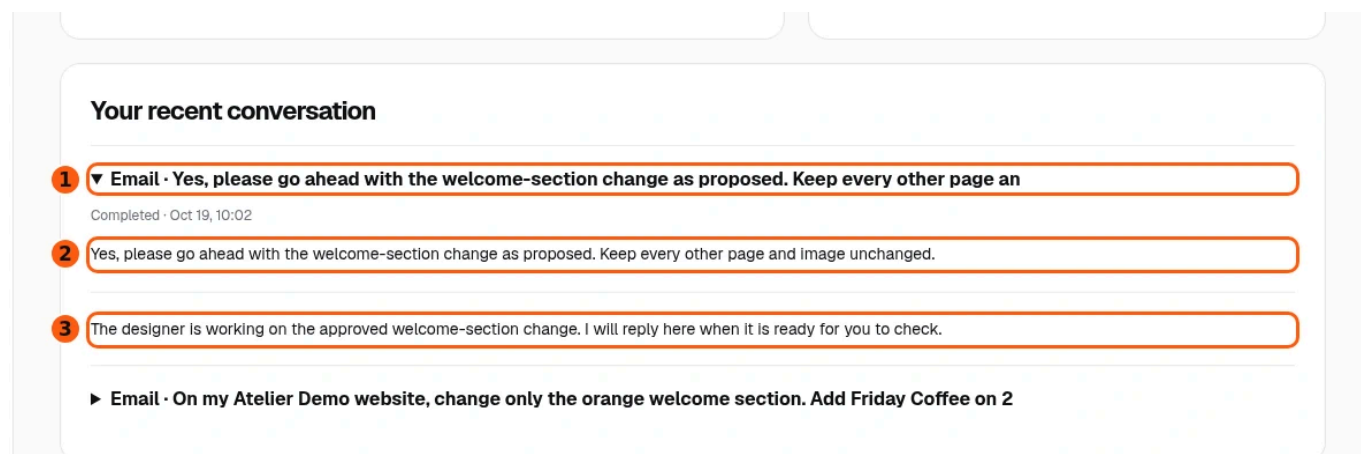
Read the specific art direction, what stays intact and the final "Shall I have them go ahead..." question.

If happy, use Reply and clearly approve this proposal. Otherwise explain what to change. Keep your reply in this thread instead of sending a new unrelated email.

WHAT HAPPENS NEXT

Your reply continues the existing request, with the proposal available as context.

If a reply says work is in progress



Atelier Demo - Example account and simulated responses.

- 1 The new message in the same conversation history.
- 2 The explicit approval tied to this proposal.
- 3 An illustrative working status, not a delivery guarantee.

Reply with clear approval of the specific proposal. Our example approves the welcome section while preserving every other page and image.

If a reply says the designer is working, it is not a delivery. This screenshot illustrates a possible status message, not a promised extra email after every approval.

You do not need to send a status request to make a saved task finish. Follow the actual result or blocker and avoid restarting uncertain work.

WHAT HAPPENS NEXT

Check the actual completed result or blocker before treating the approved task as delivered.

Check the completed response

Your recent conversation

1 ▼ Email · Please let me know when the approved change is ready.

Completed · Oct 19, 10:08

Please let me know when the approved change is ready.

2 The designer has finished the welcome-section change. The invitation now says Friday Coffee. A warm welcome., with 23 October, 9–10:30 AM and the studio button. Your existing images, navigation, logo and other pages are intact.

[Open your website](https://atelier.example/)

Tell me what you think. I can take any feedback straight back to the designer.

Atelier Demo · Example account and simulated responses.

- 1** The delivered conversation entry.
- 2** The concrete completion response and website address.

Open the latest delivery message in the dashboard history. It names the changed section, date, time and button, and supplies the website address.

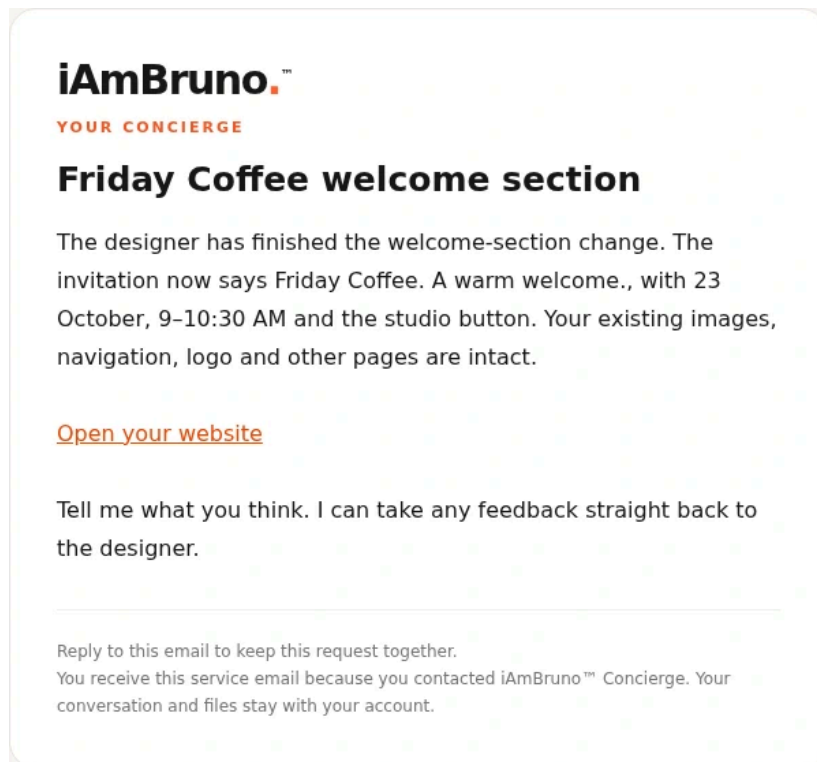
Read any limitations or requests for further information. A finished response should describe the work you actually approved.

Open the result and inspect it yourself. The dashboard stores message text; your email may provide a clickable website link.

WHAT HAPPENS NEXT

You have a result to inspect and can reply with precise feedback.

Open the result from the same email thread



Atelier Demo · Example account and simulated responses.

The completion email says “The designer has finished...” and lists the changes. It also confirms the items that stayed intact.

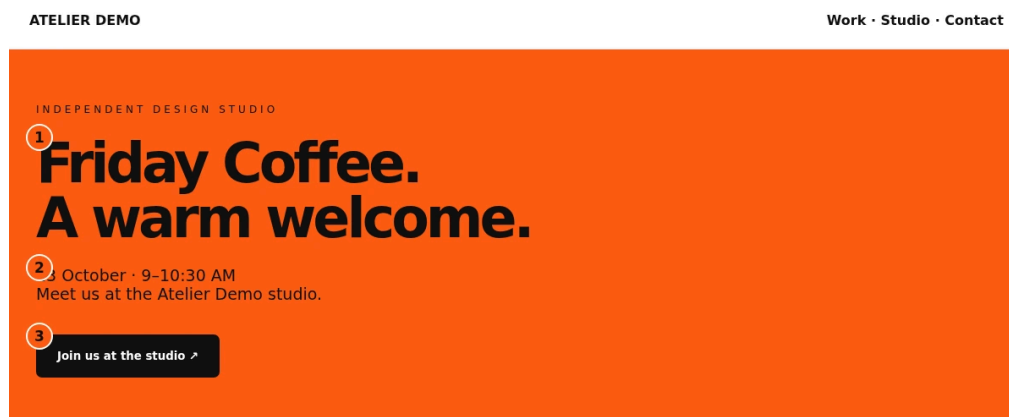
Choose Open your website to inspect the result. Our example link opens an illustrative local website; this was not a live build.

Reply with your feedback if needed. You do not have to begin a new ticket to ask the designer for a small correction to this work.

WHAT HAPPENS NEXT

You can move from the delivered email to the actual work and back to the same conversation.

Inspect the changed section, not just the message



Make your next move.

A fictional example website used in the guide.

Atelier Demo · Example account and simulated responses.

- 1 The approved new headline.
- 2 The factual date and time.
- 3 The button we will ask to refine.

Check the welcome-section headline, 23 October date, 9–10:30 AM time and studio button. Compare these against the approved proposal.

Also check the preserved items you named. In a real job, inspect navigation, images and other pages rather than assuming they are unchanged because the email says so.

This fictional result makes the review concrete. We decide the button should say Come for a coffee instead and send that one change as a reply.

WHAT HAPPENS NEXT

Your feedback can identify one exact change while keeping the rest of the approved work.

Request a precise revision in the same ticket

Your recent conversation

▼ Email · One small change: make the button say Come for a coffee instead. Leave the date, time, lay

Completed · Oct 19, 10:12

1 One small change: make the button say Come for a coffee instead. Leave the date, time, layout and every other page exactly as they are.

2 The designer has changed the button to Come for a coffee. The date, time, layout and other pages remain intact.

[Check the revised welcome section](https://atelier.example/)

Would you like me to take anything else back to the designer?

Atelier Demo · Example account and simulated responses.

- 1** Your specific button-only feedback.
- 2** The completed revision response within the continuing conversation.

Use Reply in the delivery thread. Our feedback says: “Make the button say Come for a coffee instead. Leave date, time, layout and every other page as they are.”

The example history shows that feedback and the designer’s response together. There is still one saved request ticket.

When a revision needs further approval or information, follow the actual reply. Do not assume every follow-up skips the service’s existing approval checks.

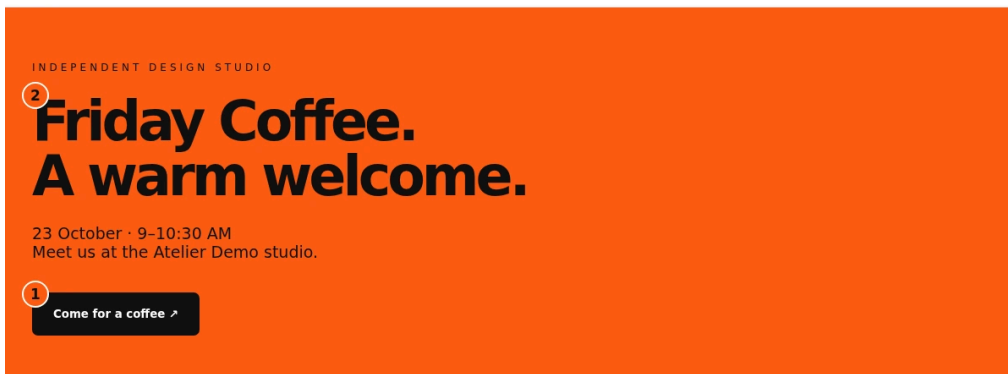
WHAT HAPPENS NEXT

Concierge retains the task context while taking the correction back to the designer.

Verify the revision before closing the job

ATELIER DEMO

Work · Studio · Contact



Make your next move.

A fictional example website used in the guide.

Atelier Demo · Example account and simulated responses.

1 The revised button wording.

2 The headline stays unchanged.

Open the result again. The button now says Come for a coffee. Confirm that the headline, date, time and layout still match the earlier version.

If the result is right, reply to confirm or continue with another specific request. Explain unexpected changes rather than accepting an inaccurate result.

This example changes one button only. It does not prove a real customer site was built or revised during documentation.

WHAT HAPPENS NEXT

You have checked both the correction and the parts that were meant to remain intact.

Decide whether WordPress needs this history

One assistant, shared context.

Your email history can travel with you into your WordPress chat. Your other accounts and sites are never mixed with another customer.



Use my Concierge conversation in WordPress chat.

Only your connected sites. Existing website proposals and approval checks stay in place.

Atelier Demo · Example account and simulated responses.

1 The intentional, optional history-sharing choice.

The sharing box starts unchecked in this example. Email requests still work without turning it on.

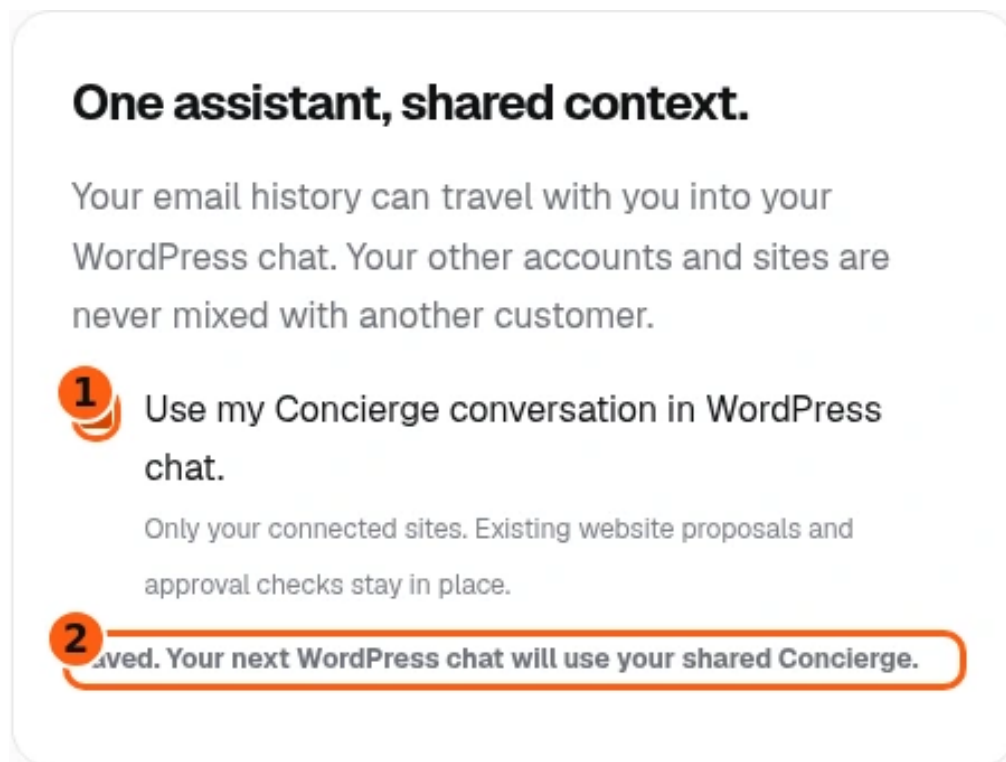
Enable it only if you want your own connected WordPress chat to use your Concierge conversation as context.

This setting is not a new WordPress connection, a grant of access to other customers or a replacement for proposal and approval checks.

WHAT HAPPENS NEXT

You can keep the workflows separate or explicitly choose shared context.

Wait for the shared-context confirmation



Atelier Demo · Example account and simulated responses.

1 The selected sharing preference.

2 The explicit saved confirmation.

Select the box and wait for Saved. Your next WordPress chat will use your shared Concierge. The setting request is simulated here.

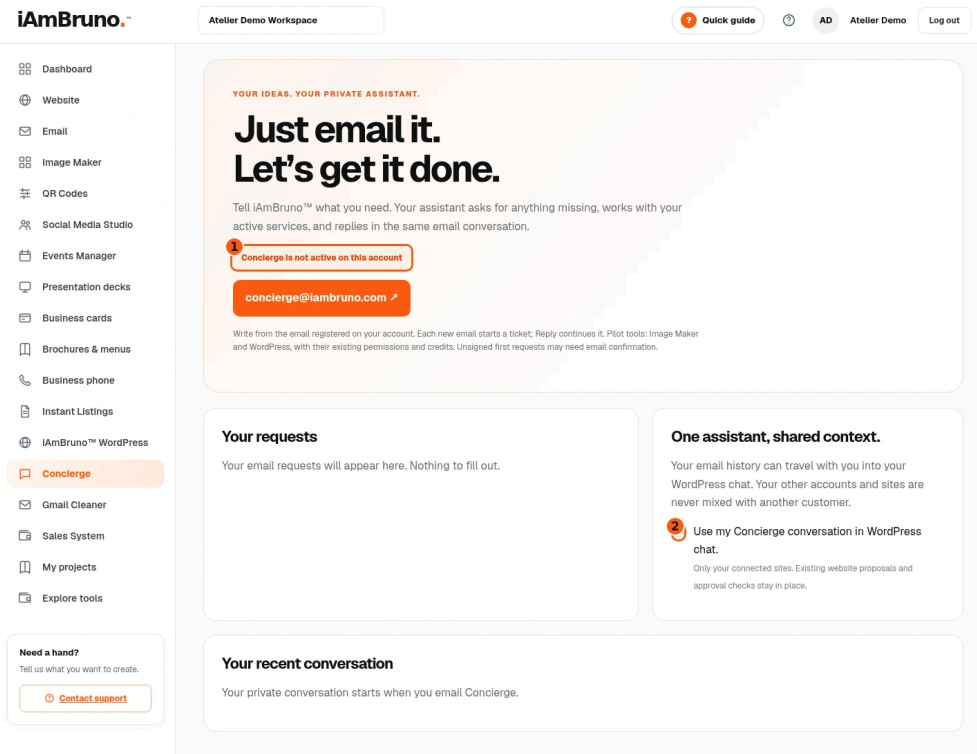
To turn it off again, clear the box and wait for the confirmation that the regular website designer will be used.

If Could not save appears, retry after resolving the error. A click without a saved confirmation is not proof that the preference changed.

WHAT HAPPENS NEXT

The next applicable WordPress chat uses the preference you intentionally saved.

Recognize an account without active access



Atelier Demo · Example account and simulated responses.

- 1 The current inactive-access label.
- 2 History sharing is disabled without active access.

Concierge is not active on this account means the page is informational for this account. The sharing control is disabled.

Check the account and service activation before expecting requests to run. Relevant tools still need their own permissions and available credits.

Contact support if you expected access. Opening a marketing app preview, this page or an email draft does not itself activate a paid service.

WHAT HAPPENS NEXT

Once eligible access and tools are ready, use the active email workflow described in this guide.

KEEP THIS GUIDE HANDY

Come back whenever you need it.

Use Quick guide for a short reminder of the main controls. Keep this full manual for the complete task and its different choices.

In your dashboard, choose **Quick guide** → **Show me around** to replay the short tour. Use **Read the guide** or **Download PDF** for these complete instructions.

Need help? Email help@iambruno.com with the service name and what happened. Do not send passwords or connection keys.

iAmBruno™ · Illustrated instructions · Example account data, no customer records · October 2026